



HOUSE RULES IN FRANZERL

Questions & Help

Our caretaker Franz Lackner welcomes you, he also instructs you in the house and is available to answer your questions. You can reach him during your stay at Tel. **0660 5500 614**. His address: Techendorf 65, 9762 Weissensee.

For your safety

- Please note the bathing rules (published on the lakeside cabin, also on the website) as well as the sauna rules (see in the attic and on the website).
- The bathing facility is not supervised!
- Do not let children boating alone. Boating only for swimmers or with swimming aids! No boating in alcoholized state! Boating is at your own risk.
- If a device or a system in the house (eg electrical appliances, sauna, etc.) or outside (boat, bicycle, etc.) evidently is not technically safe, please immediately report it to the caretaker and do not use it.
- Close the lakeside cabin and the access to the jetty when not in use for a longer time (safety for children ...).
- Do not leave your children unattended, especially not on the balconies, in the spa or on the lake! Also think of the street in front of the house.
- When you are not present, please lock the house and bike/ski garage.
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- A first aid kit is located on the ground floor in the anteroom of the side entrance (next to the shoe dryer). Another first aid kit is in the lakeside cabin. There are also alarm buttons in the lakeside cabin, as well as in the sauna and infrared cabin.

- Parts of the furniture (especially kitchen, doors and some walls) are made of rough old wood. Please make sure that - especially children - are not injured by fine wood splinters (slates). If it does happen, you will find tweezers in the first aid box next to the shoe dryer at the side entrance.
- In WINTER at the lake: The jetty is not cleared from snow or ice and is not made non-slip. It is not walkable when the surface is slippery and not released for use. The water area around the jetty is kept free from ice due to ice sliding damage. Therefore, there is a risk of burglary around the jetty (also in the neighborhood), even if the rest of the lake has strong walkable ice! Walking on the ice is always at your own risk. Please note the current ice information of the tourist office.
- In WINTER: The paved parking lot can be very icy smooth / slippery. Keep it free of slipping. You will find road salt and shovel in the garage. The responsibility lies with the tenant / guest of the house.
- Report to the caretaker immediately accidents that happen in or around the house. Only in this way we can constantly improve our security measures.

Emergency numbers

Rescue: 144 Fire Department: 122 Police: 133 Doctor in the village: 04713 2216
 Caretaker Franz Lackner junior: 0660 5500 614
 If not reached: Franz Lackner senior: 0676 84993840

Noise protection

Please no singing, music, radio or other loud behavior outside the house between 23 and 8 o'clock and between 13 and 15 o'clock. Please do not use a radio or other sound equipment at the lake. If there is music in the house or other sound devices are in operation, please close the windows, so not to disturb the neighborhood.

Non-Smoking

The entire house and the lakeside cabin is non-smoking area. Please use the balconies or the terrace to smoke.

Dishes, sink, drain ...

Please ensure that dishes are only returned to the cupboards when they are clean.

Do not pour waste, food, hygiene or grease into the sink, washbasin, shower and toilet, otherwise constipation will occur.

Please do not take fragile dishes to the lake.

Shoes & cleanliness

Please do not walk in the house, except entrance hall, with street shoes. We have provided for you a spacious entrance hall and an extra room as a changing room and "dirt lock". Please never enter the house with skates, ski boots or mountain boots.

Keys

You get keys for the house and for the lakeside cabin. You can also lock the individual rooms. Please do not give the keys to outsiders. If the keys are lost, the renter is liable for the replacement costs.

Spa

Please do not leave children unattended in the attic. Sauna and infrared must only be operated by adults.

No pets

We ask for your understanding that in the Franzerl no pets are allowed.

When you are not present

When you go out, close all doors and windows. Otherwise damage can be caused in case of rain or wind. Close the parasols when leaving the beach.

Responsibility of the renter

The renter (the person named in the booking or rental agreement) must ensure that his fellow travelers comply with the house rules. In case of damage he is responsible. The renter is also responsible for the fact that only those persons spend the night in the house, which were reported with the booking.

Liability in general & for brought things

The amount of any liability of the accommodation provider is limited by its liability insurance sum. The liability of the accommodation provider is excluded for slight negligence. If the tenant is a company, the liability is excluded even for gross negligence, the tenant bears the burden of proof for the existence of fault. Consequential, intangible or indirect damages as well as lost profits are not replaced.

Householder's rights

Please follow the instructions of our caretaker. He may enter the house if necessary. If there is no imminent danger, he has to announce this to the guest.

Damages

Basically the renter is liable for damages. But nobody damages things on purpose. So, it can happen to anyone that something breaks. Please inform us of any damage, so that we do not notice this only after your departure at the cleaning. Often such damages are covered by your household insurance anyway. We always find a good solution - but please tell us!

Rubbish

Please separate the garbage. We have provided several containers for you in the bicycle/ski garage.

WLAN / Internet

The Internet or WLAN is available to the guest free of charge. The accommodation provider does not guarantee the availability. The liability, in particular for warranty and damages with the exception of intent and bodily injury is excluded. In particular, no liability is assumed for the content of websites accessed, downloaded files or viruses. The guest acknowledges that the Internet only allows access to the Internet but does not contain any antivirus or firewall. The retrieval of pages with illegal content and the distribution or download of illegal or legally protected content is prohibited.

Departure / Check-out

Please put the dirty dishes in the dishwasher before you leave and switch it on.

If the caretaker is not present on departure: Place the front door key and lakeside cabin key on the wardrobe in the anteroom or deposit it as agreed with the caretaker.

Check-out time if not otherwise agreed upon booking: Until 10 o'clock am. Please release the lakeside cabin for cleaning from 9 am.

Version November, 13 2019

Im Franzerl am Weissensee, Neusach 3, 9762 Weissensee

Accommodation provider: EMVM GmbH, Heiligenstatt 111, 5211 Friedburg

Telephone Caretaker: 0043 (0)660 5500 614

Telephone Management (during the day, on weekdays): 0043 (0) 7746 28283-1